

3. Scheduler configuration

In this section, we will configure a scheduler to calculate the processing time and set the value of the **Kepler - Color fields | SLA & Custom actions** flag

1. Click on the tab '**Scheduler**', to configure a scheduler of the SLA

Configuration

« SLA Monitoring for JIRA » allows to configure the monitoring indicator field's colors and shapes depending on elapsed time between actions

Configuration

Planning

Scheduler

Actions

Real time update ☒ No 1
☐ Yes

If you didnt configure a scheduler for this custom field, we invite you to do it : [configuration](#) 2

3 Done Cancel

1. Choose whether it is a real-time update
2. Click on
 - [The configuration of the scheduler](#) to access the screen of the configuration of the scheduler
3. Save the configuration by clicking on '**Done**'. Or, click on '**Cancel**', to cancel the configuration of the scheduler

The configuration of the scheduler

There are two ways to access the screen of the configuration

1. Following the path: *Administration > Manage Apps > SLA Monitoring scheduler > Scheduler configuration* >Click on "**Add a scheduler**".
2. Click on the button configuration on the tab '**Scheduler**'

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SLA MONITORING SCHEDULER

Scheduler configuration

SLA Monitoring scheduler

Below is the list of registered schedulers for SLA Monitoring . this schedulers will allow you to program the updating process of SLA Monitoring time customfields

Add a scheduler

Name	Frequency Type	Expression/Frequency mode	JQL	Execution	Apply on	Actions
Processing Time Scheduler	Interval	EveryWeek	project = SLAM	2020-01-22T16:47:35.793	[customfield_11000]	

A new screen is displayed to define the settings of the scheduler.

Add a scheduler

Define the update frequency of your flag(s) here

Scheduler Name* Processing Time Scheduler 1

Frequency Type 2
☒ Cron
☐ Interval

Expression* 3
 0 0 17 ? * *

JQL* 4
 project = SLAM and status != Closed

Customfields* 5
 None
 Processing time
 SLA
 SLA Flag

6 Add

1. Set the name of the scheduler;
2. Set the frequency type;
3. If the frequency type is "Cron", you have to set the Cron expression. Ex : 0 0 17 ? * * which means that it will be executed every day at 7 pm.
For the frequency type "Interval", you have three choices: every day, every week, or every month. You can use [CronMaker](#) which is a utility that will help you build cron expressions.
4. Set the JQL request that returns the list of issues to be processed;
5. Select the custom field that you created previously;
6. Click on the "Add" button to save the configuration.

To create an action to do for each indicator, click on the tab **"ACTIONS"**