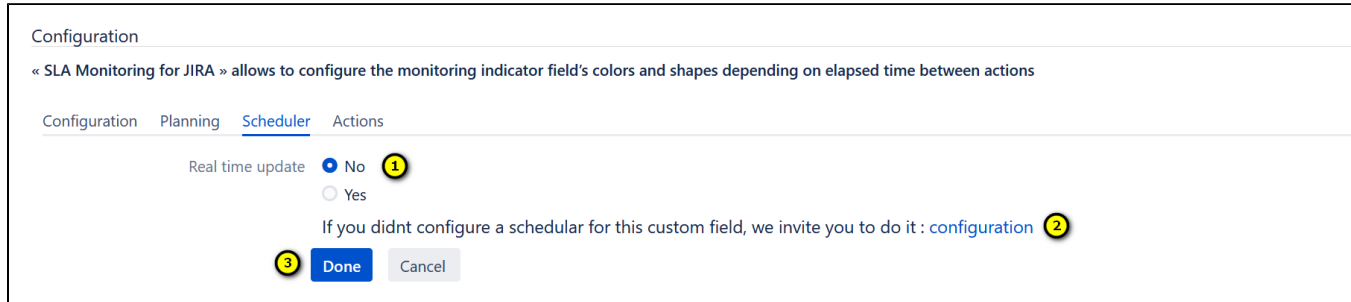


## 3. Scheduler configuration

In this section, we will configure a scheduler to calculate the processing time and set the value of the **Kepler - Color fields | SLA & Custom actions** flag

1. Click on the tab **'Scheduler'**, to configure a scheduler of the SLA



Configuration

« SLA Monitoring for JIRA » allows to configure the monitoring indicator field's colors and shapes depending on elapsed time between actions

Configuration Planning **Scheduler** Actions

Real time update ☒ No 1 ☐ Yes

If you didnt configure a scheduler for this custom field, we invite you to do it : [configuration](#) 2

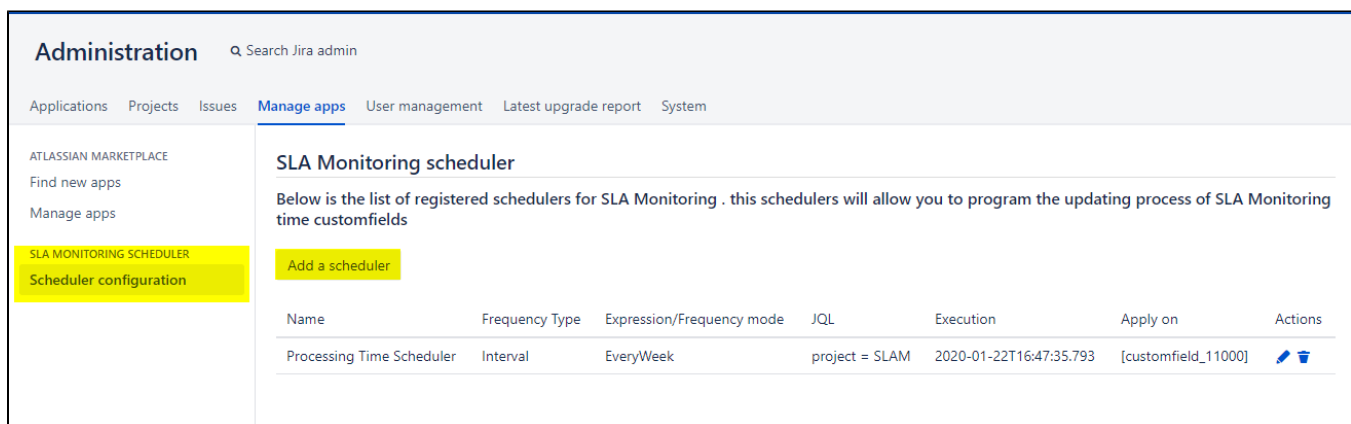
3 **Done** Cancel

1. Choose whether it is a real-time update
2. Click on
  - [The configuration of the scheduler](#) to access the screen of the configuration of the scheduler
3. Save the configuration by clicking on **'Done'**. Or, click on **'Cancel'**, to cancel the configuration of the scheduler

### The configuration of the scheduler

There are two ways to access the screen of the configuration

1. Following the path: *Administration > Manage Apps > SLA Monitoring scheduler > Scheduler configuration* >Click on **"Add a scheduler"**.
2. Click on the button configuration on the tab **'Scheduler'**



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SLA MONITORING SCHEDULER  
Scheduler configuration

### SLA Monitoring scheduler

Below is the list of registered schedulers for SLA Monitoring . this schedulers will allow you to program the updating process of SLA Monitoring time customfields

**Add a scheduler**

| Name                      | Frequency Type | Expression/Frequency mode | JQL            | Execution               | Apply on            | Actions                                     |
|---------------------------|----------------|---------------------------|----------------|-------------------------|---------------------|---------------------------------------------|
| Processing Time Scheduler | Interval       | EveryWeek                 | project = SLAM | 2020-01-22T16:47:35.793 | [customfield_11000] | <a href="#">Edit</a> <a href="#">Delete</a> |

A new screen is displayed to define the settings of the scheduler.

**Add a scheduler**

Define the update frequency of your flag(s) here

Scheduler Name\* Processing Time Scheduler 1

Frequency Type 2  
☒ Cron  
☐ Interval

Expression\* 3  
 0 0 17 ? \* \*

JQL\* 4  
 project = SLAM and status != Closed

Customfields\* 5  
 None  
 Processing time  
 SLA  
 SLA Flag

6 Add

1. Set the name of the scheduler;
2. Set the frequency type;
3. If the frequency type is "Cron", you have to set the Cron expression. Ex : 0 0 17 ? \* \* which means that it will be executed every day at 7 pm.  
For the frequency type "Interval", you have three choices: every day, every week, or every month. You can use [CronMaker](#) which is a utility that will help you build cron expressions.
4. Set the JQL request that returns the list of issues to be processed;
5. Select the custom field that you created previously;
6. Click on the "Add" button to save the configuration.

To create an action to do for each indicator, click on the tab **"ACTIONS"**