

4. Actions

Kepler - Color fields | SLA & Custom actions app gives you the possibility to add one or more actions to execute for each indicator

1. Click on the tab 'Actions', to access the screen that allows you to create actions.

Configuration

« SLA Monitoring for JIRA » allows to configure the monitoring indicator field's colors and shapes depending on elapsed time between actions

Configuration

Planning

Scheduler

Actions

Define action to do after reaching each of the configured levels

levels	Action type	Parameters	
	No actions defined	No parameters	Add
	No actions defined	No parameters	Add
	No actions defined	No parameters	Add

Done

Cancel

2. Click on the corresponding 'Add' button to create an action.

The following popup is displayed:

adding a new action

Action

Choose an action..

▼

Add

3. Choose the type of action that you want to add :

- 1. Custom Action
- 2. Email Notification

3.1. Custom Action

Fill in the following fields to create a custom action

adding a new action

Action

Custom action

Groovy filename

1

Please add a groovy file under Application-data/jira/KeplerTechnologies/custom-actions

☐ Multiple
2

3

Add

1. Define the Groovy filename to execute (The path of the groovy filename: *Application-data/jira/KeplerTechnologies/custom-actions*)
2. The action is executed each time the scheduler is launched (if Yes, Click on the checkbox)
3. Save the action by clicking on the button 'Add'

3.2 . Email Notification

Fill the following fields to create an email notification action

adding a new action

Action

Email Notification

Destination

{user}:NAtimene,Admin;{group}:GroupA,GroupB

1

Cc

{user}:NAtimene,Admin;{group}:GroupA,GroupB

2

Subject

Hello !

3

Body

<p>Hello ! </p>

4

MimeType

☐ TEXT
5

☐ HTML

☐ Multiple
6

7

Add

1. Define the name of the users or groups to whom the notification will be sent.
2. Define the name of the users or groups who will be on cc of the email notification.
3. Define the subject of the email notification.
4. Enter the body of the email notification.
5. Choose the mimeType of the body (Text or HTML).
6. The action is executed each time that the scheduler is launched (if Yes, Click on the checkbox).
7. Save the action by clicking on 'Add'.

You can see the configuration of the action on the tab "**Action**"

Configuration

« SLA Monitoring for JIRA » allows to configure the monitoring indicator field's colors and shapes depending on elapsed time between actions

[Configuration](#) [Planning](#) [Scheduler](#) [Actions](#)

Define action to do after reaching each of the configured levels

levels	Action type	Parameters	
	1 Email Delete 2	3 to : nazim / cc : djamel / Subject : Hey / body : This message is to ..	4 Add
	No actions defined	No parameters	Add
	No actions defined	No parameters	Add

[Done](#) [Cancel](#) **5**

1. Type of the action that you have added.
2. Click on '**Delete**' to delete the action.
3. The parameters of the action.
4. Click on '**Add**' to add another action.
5. Finally, save the configuration by clicking on '**Done**'. Or, click on '**Cancel**', to cancel the configuration.