3. Scheduler configuration

In this section, we will configure a scheduler to calculate the processing time and set the value of the **Kepler - Color fields | SLA & Custom action**s flag

1. Click on the tab '**Scheduler**', to configure a schedular of the SLA

Configuration

« SLA Monitoring for JIRA » allows to configure the monitoring indicator field's colors and shapes depending on elapsed time between actions

Configuration   Planning   Scheduler   Actions

Real time update   ● No   ①
                    ○ Yes

If you didnt configure a schedular for this custom field, we invite you to do it : configuration   ②
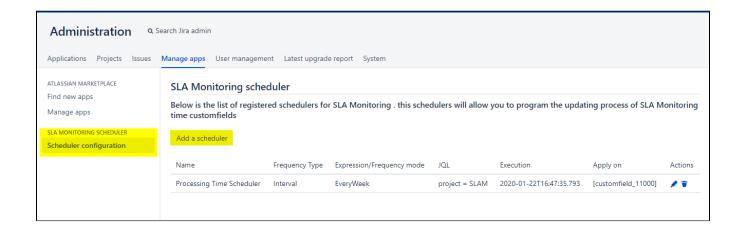
③ Done   Cancel

1. Choose whether it is a real-time update
2. Click on
   - The configuration of the scheduler
   to access the screen of the configuration of the scheduler
3. Save the configuration by clicking on '**Done**'. Or, click on '**Cancel**', to cancel the configuration of the scheduler
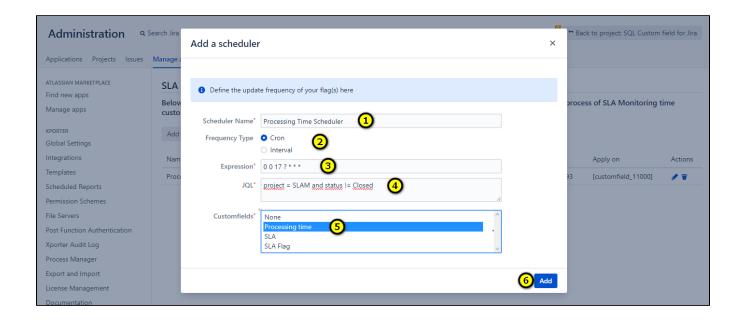
The configuration of the scheduler

There are two ways to access the screen of the configuration

1. Following the path: *Administration > Manage Apps > SLA Monitoring scheduler > Scheduler configuration >*Click on "**Add a scheduler**".
2. Click on the button configuration on the tab '**Scheduler**'

Administration   Q Search Jira admin

Applications   Projects   Issues   **Manage apps**   User management   Latest upgrade report   System

ATLASSIAN MARKETPLACE
Find new apps
Manage apps

SLA MONITORING SCHEDULER
Scheduler configuration

SLA Monitoring scheduler

Below is the list of registered schedulers for SLA Monitoring . this schedulers will allow you to program the updating process of SLA Monitoring time customfields

Add a scheduler

Name	Frequency Type	Expression/Frequency mode	JQL	Execution	Apply on	Actions
Processing Time Scheduler	Interval	EveryWeek	project = SLAM	2020-01-22T16:47:35.793	[customfield_11000]	🖊 🗑

A new screen is displayed to define the settings of the scheduler.

1. Set the name of the scheduler;
2. Set the frequency type;
3. If the frequency type is "Cron", you have to set the Cron expression. Ex : 0 0 17 ? * * * which means that it will be executed every day at 7 pm. For the frequency type "Interval", you have three choices: every day, every week, or every month. You can use CronMaker which is a utility that will help you build cron expressions.
4. Set the JQL request that returns the list of issues to be processed;
5. Select the custom field that you created previously;
6. Click on the "Add" button to save the configuration.

To create an action to do for each indicator, click on the tab "**ACTIONS**"